Itteba Gilani

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EDUCATION

McMaster University

Hamilton, ON

B. Tech in Software Automation Engineering, Minor in Business

Sep. 2022 - Dec 2026

EXPERIENCE

C# CAD Developer Intern

Jan 2025 – Aug 2025

StackTeck Systems Ltd.

Brampton, ON

- Reduced repetitive CAD design tasks by 35% by developing custom scripts in Siemens NX, boosting designer productivity and ensuring consistency across high-volume mold projects.
- Cut manual setup time by 70% by automating job folder and project structure creation using C# and Visual Basic, standardizing the company's engineering file architecture.
- Resolved over 100 technical support tickets by assisting engineers with NX licensing issues, file corruption recovery, and macro troubleshooting, reducing downtime across departments.

C++ Teaching Assistant

Jan 2024 – Apr 2024

McMaster University

Hamilton, ON

- Improved student understanding of C++ and object-oriented programming by leading hands-on lab sessions, enabling practical application of core programming concepts.
- Delivered custom troubleshooting and mentorship through office hours and midterm invigilation, assisting over 120+ students in resolving technical challenges and improving academic performance.
- Revised outdated **learning materials** by creating **supplemental C++ resources and exercises**, providing students with **additional practice** and reinforcing theoretical understanding.

Fullstack Web Developer

Dec 2023 – Apr 2024

Illustra Design

 $Milton. \ ON$

- Developed a **responsive hiring agency website** using **Next.js**, increasing **user engagement** and improving the **conversion rate by 0.8%** through optimized UI/UX design.
- Integrated a real-time chatbot powered by OpenAI, enabling 24/7 visitor support and reducing manual inquiry response time by 90%.
- Built a full backend infrastructure with admin dashboards for user management and visitor analytics, empowering business owners with actionable insights into customer behavior.

Projects

Flo Detailing | Next.js, Typescript, PostgreSQL, Resend | >

 $June\ 2025-July\ 2025$

- Implemented a fullstack car detailing website using Next.js and TypeScript, enabling over 90+ monthly users to book appointments online through a responsive, mobile-friendly interface.
- Built a booking form system that automatically stores appointment data in PostgreSQL and sends confirmation emails to both clients and administrators, reducing manual scheduling time by 80%.
- Designed an intuitive frontend experience with TailwindCSS, increasing form completion rate by 25% and improving overall user engagement through optimized responsiveness and layout.

Tempest AI. | Next.js, Typescript, PostgreSQL, Stripe | \nearrow

July 2024 – Aug 2024

- Developed an AI-powered PDF chat application using Next.js and OpenAI APIs, enabling users to read, query, and interact with PDFs through a real-time conversational interface.
- Enhanced user engagement and retention by implementing a context-aware chatbot experience, allowing detailed question-answering from document content.
- Built premium subscription features with Kinde authentication and Stripe billing, resulting in a 15% increase in paid user sign-ups.

TECHNICAL SKILLS

Languages: Javascript, TypeScript, Python, C++, C#, SQL (Postgres), HTML5, CSS

Frameworks: Next.js, React, Node.js, TailwindCSS, Clerk, Stripe, Kinde

Dev Tools: Git, Github, Prisma, Supabase, Firebase, AWS S3, VS Code, Vercel, DigitalOcean

Libraries: GSAP, framer-motion, node, open-ai, shad-cn

Extras: Captain of DeltaHacks 9 Team, EcoCar Mech. Eng. Team Member, President of Coding Club